

# Task Manager

Task Manager can be reached from your PrestaShop admin: Shop Parameters → Wise2Sync. This section shows executed import/export tasks and allows to download some reports or logs.

Task Manager Profiles Configure

✓ Last CLI Heartbeat was on 2021-02-16 16:32:15. That is 04 minutes and 41 seconds ago. ✕

### Import Tasks (4)

ID	Status	Profile	Mode	Progress	Scheduled At	Started At	Finished At	
114	Pending	Product Upload #1	Create New & Update Existing		2021-02-17 00:00			🗑️ ⋮
121	Running	Product Update #2	Update Stock&Price	23% 19 of 84 products processed	2021-02-16 16:32	2021-02-16 16:32:02		🗑️ ⋮
112	Completed	Product Upload #1	Create New & Update Existing	100% 10 of 10 products processed	2021-02-16 16:24	2021-02-16 16:24:25	2021-02-16 16:24:27	🗑️ ⋮
111	Completed	Product Update #2	Update Stock&Price	100% 84 of 84 products processed	2021-02-16 16:24	2021-02-16 16:24:01	2021-02-16 16:24:13	🗑️ ⋮

### Export Tasks (1)

ID	Status	Profile	Progress	Scheduled At	Started At	Finished At	
113	Completed	All Products Export	100% 100 of 100 products processed	2021-02-16 16:24	2021-02-16 16:24:42	2021-02-16 16:24:55	🗑️ ⋮

We will explain what each column means and how you can use Task manager to identify to determine the results of import / export.

## Status

Status indicates current task state. Most often the task statuses will be changed in the following order: Pending → Running → Completed. Here are the possible task statuses:

- Pending. Task is scheduled by Heartbeat and be picked up for execution when time comes (see Scheduled At column)
- Missed. Heartbeat schedule could not start the task because there was one already running.
- Killed. A task that had either status "Pending" or "Running" and was killed by a user.
- Running. Task is being executed by Heartbeat. So every heartbeat it processes a certain number of queued products based on batch size.

- Error. Heartbeat could not start a task because of a fatal error.
- Completed. Task was processed and finished.

## Progress

When task is running, "Progress" column indicates how many queued products have been processed. If you hover your mouse over the Progress column, you would see a more detailed information:

- Pending. A remaining number of queued products that are not processed yet.
- Processed. Number of items already processed.
- Skipped. Number of items that were skipped (were not exported / imported / updated)
- Cancelled. If you kill a task, then Pending products will get this status.
- Error. Number of products that could not be imported/exported because of an error.

## Scheduled At

Date and Time when Task is scheduled to be started.

## Started At

Date and Time when task was started by Heartbeat (status changed to Running)

## Finished At

Date and Time when task was finished (status changed to Completed).

## Task Actions

- Delete. Deletes selected Task.
- Actions Log. Would download a text file which contains information about performed actions with the current task (updated products, batch duration, performance etc.).
- Report. Download a CSV type file with all queued products in the task. Would also show some information what data was updated or why the product was skipped.
- Kill Task. Cancel a planned or running task.
- Export File. Available on for Export Tasks. For debugging purposes, you can download a generated JSON file which will be imported to [app.wise2sync.com](https://app.wise2sync.com)

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Revision #5

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