Invoicing FAQ

Wise2Sync billing and invoicing frequently asked questions.

- How can I change e-mail address where I receive invoices?
- How can I change my company name and VAT number?
- Why do you offer monthly subscriptions?

How can I change e-mail address where I receive invoices?

Once you log in to your account, click "Profile" icon on the top right corner.

You can find two input fields in the "Billing Information" form:

- Invoice TO email
- Invoice CC email

So you can add two different emails for invoices, or change only Invoice TO email field.

How can I change my company name and VAT number?

Use the Profile context menu in the top right corner: https://app.wise2sync.com/profile/ and make changes to the **Billing Information** form.

Next period payment will be generated with your updated Billing information.

Why do you offer monthly subscriptions?

Wise2Sync is provided to you as a service (SaaS). Our servers host your products information and automatically update the feeds and APIs.

Wise2Sync is under constant development and is always being improved. We provide support free of charge. For these reasons we ask our customers to pay periodically.

But why periodically? We find that charging monthly provides flexibility, both for us and for our customers. You can upgrade or downgrade your plan on a monthly basis. This way you never pay more than you need to. Please check out our pricing plans here.